



WORKFORCE ACCESS CUSTOMER PROFILE

## Becton Dickinson

BECTON DICKINSON (BD) IS A MEDICAL TECHNOLOGY COMPANY THAT MANUFACTURES AND SELLS A BROAD RANGE OF MEDICAL SUPPLIES, DEVICES, LABORATORY EQUIPMENT, AND DIAGNOSTIC PRODUCTS. HEADQUARTERED IN FRANKLIN LAKES, NJ, BD HAS OFFICES IN MORE THAN 50 COUNTRIES WORLDWIDE.



### The Challenge

Becton Dickinson's Preanalytical Solutions division's previous access control system was too limited. If one controller stopped functioning, the entire system went down.

BD needed a new system that could monitor the front gate and the three main entrances of its medical technology facility. The solution had to be robust and flexible, and needed to integrate seamlessly with Kronos Workforce Central. Most importantly, if the network went down for any reason, the system needed to work offline.

### The Solution

Debbie Carroll, CLS Developer and Lotus Administrator in the Information Technology department, researched many options for access control solutions and decided on Workforce Access from MM Hayes.

"I liked the features and what Workforce Access could do for us," Carroll commented.

A major benefit for BD was the ability to connect Workforce Access to standard Ethernet cables rather than serial cables. This setup means BD no longer faces the outages they previously experienced, and they can manage controllers individually.

### The Benefits

The Workforce Access solution is easy to maintain; Carroll finds that tasks such as setting up gate schedules require minimal administration. BD also set up a query to automatically assign door access to new hires based on their departmental requirements. The system is also flexible; Carroll is able to easily address unique access needs when necessary.

Carroll says, "Workforce Access is extremely easy to use and is easy to set up."

An additional benefit of Workforce Access is the ability to integrate with the Kronos Time & Attendance scheduler. BD configured Workforce Access to automatically import schedules from Kronos three times a day, allowing the system to assign door access accordingly.

Carroll notes, "Workforce Access keeps us from having to do double entry. It is awesome, I love the automation."

### Access Control is Real Control

Workforce Access helps BD create and maintain a secure work environment by allowing detailed control of the entire facility. This control combines with ease of use and seamless integration with Kronos to make Workforce Access an ideal solution for BD.

"I would definitely recommend Workforce Access to another colleague," Carroll says.



### Business Type

- Medical Product Manufacturer

### Employees

- 700

### Points of Access Doors and Gates

- 17

"WORKFORCE ACCESS IS EXTREMELY EASY TO USE AND IS EASY TO SET UP."

DEBBIE CARROLL, CLS DEVELOPER AND LOTUS ADMINISTRATOR

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